

ABOUT MARBLE VALLEY O&D

The Marble Valley O&D program is a **FREE** transportation service for older adults and persons with disabilities living within Rutland County.

Riders can be taken to medical visits, grocery shopping, job interviews, and even on trips out of town!

All drivers and their vehicles are thoroughly checked to meet our safety and privacy standards.

PROGRAM ELIGIBILITY

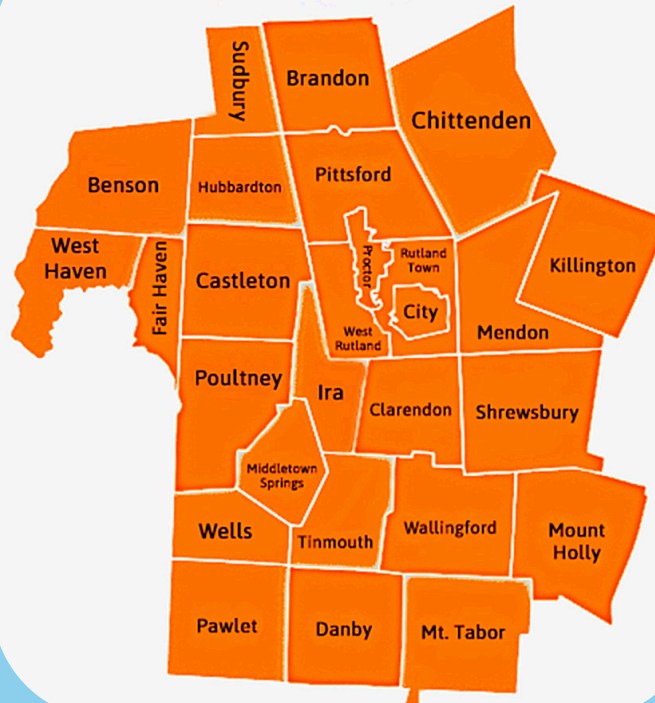
Riders must be 60 years of age or older or live with an Americans with Disabilities Act (ADA) defined disability, and reside within Rutland County.

Read more on our Trip Types or call us to learn more at (802) 747-3502

MISSION STATEMENT

To enhance the *quality of life* of older adults and persons with disabilities in the *Rutland Region* by providing *convenient, reliable, and safe transportation* options that foster *community inclusion, equity, and access to medical, social, and wellness opportunities*

Communities



For more information
www.thebus.com
call: (802) 747-3502

O & D

Marble Valley
Community Transportation



RIDE GUIDE

FREQUENTLY ASKED QUESTIONS

Who are our volunteers?

Volunteer drivers are dedicated Rutland locals, verified through background and DMV checks, plus a vehicle safety inspection.

Do I need to call ahead?

Yes, please call ahead at least 48 hours before your preferred departure time so we can best determine how to serve you!

Can I schedule multiple stops per trip?

Yes! We encourage riders to schedule multiple stops on the same trip so that they can get everything they need to get done at once!

Can we make an unscheduled stop?

The safety of our drivers, riders, and all others on the road is of the utmost importance to us. Therefore at this time, our drivers cannot permit unscheduled stops.

Is priority given based on trip type?

Yes, Critical Care riders are given priority access to rides due to the urgency of their medical needs.

HOW MANY TRIPS AM I ELIGIBLE FOR?

Critical Care riders are eligible for unlimited medical rides. For other riders, we invite you to call us for more details about our program guidelines.

HOW TO SCHEDULE A RIDE

1

Call us at (802) 773-3244

2

Tell us who you are, your **travel plans**, and the name of anyone accompanying you.

3

Receive **confirmation** and you are **ready to ride!**

GOING OUT OF TOWN?

No problem! If you need assistance travelling outside Rutland County to receive medical care, please let us know that when scheduling a ride. We will do our absolute best to accommodate riders who need to go outside the region to receive the care they need!

TRIP TYPES BY PRIORITY



Non-Medicaid Critical Care
Kidney Dialysis, Cancer Treatment



Non-Medicaid Medical
Medical, Mental Health, Dental & Eye Care, Specialists



Meals & Meal Programs
Regular Senior Meal Sites



Adult Day Services
Nursing, Respite, Personal Care



Shopping
Grocery & Pharmacy Visits



Vocational Employment, Interviews, & Training



Social
Classes, Activities, & Events
Wellness



Wellness
Nutrition, Health & Pain Management Programs